



Limited Warranty – Vinyl Film Windbreakers

DISCLAIMER:

Vinyl film has prevalent characteristics such as slight discolorations, blurs, bubbles, and hairline scratches. These are expected as they are inherent qualities in the vinyl.

LIMITED LIFETIME WARRANTY:

The aluminum frame is warranted for life, if properly used and installed, to the original consumer purchaser, to be free of defects in material and workmanship, ordinary wear and tear excepted.

LIMITED TEN YEAR WARRANTY –VINYL FILM:

Vinyl film is warranted for a ten (10) year period, if properly used and installed, commencing from the date of sale to the original consumer purchaser against fading and cracking, provided the cleaning instructions are followed, ordinary wear and tear excepted. This warranty is not transferable and ensures only the benefit of the original consumer purchaser.

LIMITED FIVE YEAR WARRANTY – COMPONENTS:

Component parts are warranted for a five (5) year period commencing from the date of sale to the original consumer purchaser as long as he/she owns and resides in the home in which the products were installed. This warranty is not transferable and ensures only to the benefit of the original consumer purchaser.

COVERAGE OF WARRANTY:

The obligation of Custom Window Systems, Inc. under this warranty shall be limited to repair or replacement of any warranted parts found to be defective within the applicable period described above and in accordance with terms and conditions described elsewhere herein.

LIMITATIONS OF WARRANTY:

This limited warranty does not apply to any damage caused by or the result of improper handling, installation, operation, maintenance, accident, fire, natural disaster, explosion, abuse, vandalism, chlorine, chemicals from sprinkler systems, or other external forces. This warranty shall be null and void if harmful solvents are used to clean the frame, sash component, vinyl film or if the frame and/or sash component are painted or coated in any way. This warranty is void if the windbreakers were pressure cleaned.

This limited warranty is made in lieu of all other express warranties and extends only to the original consumer purchaser. In no event shall Custom Window Systems, Inc. be liable for special, punitive, indirect, incidental, or consequential damages or losses the consumer may suffer or incur in connection with this product or its use or for any delays in performance of this warranty due to circumstances beyond its control. Any warranties implied by law, including those of merchantability and fitness for use or for a particular purpose are limited in duration to the express warranties herein.

Some states do not allow limitations on how long an implied warranty lasts; and some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

CLAIMS PROCEDURE:

If a warranty claim should become necessary, the original consumer purchaser should contact the INSTALLING DEALER. No person, firm or corporation is authorized to alter or change the above warranty or to impose any other liability on Custom Window Systems, Inc.

TAKING CARE OF YOUR VINYL WINDBREAKERS:

Vinyl is not glass and should not be treated as you would treat glass. Extreme care must be taken when cleaning your vinyl windbreakers. Do not use any harsh cleaners or detergents. It is imperative that no formulas containing bleach are used, including professional pressure cleaners. For the best results, your windbreakers need to be cool before washing. Make sure all dust and loose sand or grit has been removed from all areas of the frame. This is best accomplished with the soft brush attachment of your vacuum cleaner. We recommend that you use our vinyl cleaner which has been specially formulated for our vinyl windbreakers or Woolite reduced with water in accordance with the instructions on the Woolite bottle. You may purchase our cleaner from your Custom Window Systems, Inc. dealer. PLEASE NOTE: Vinyl can be easily punctured or cut. Remove all jewelry from your hands and arms before cleaning your windbreakers.

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